



Senior Technician

We are currently seeking a highly skilled and experienced Senior Technician to join our time and attendance team. As a Senior Technician, you will play a crucial role in maintaining and improving our technical infrastructure, ensuring smooth operations and delivering exceptional service to our clients. This is an exciting opportunity to contribute your expertise and leadership skills to our growing organization that specializes in time and attendance and access control.

Experience on the following will count in your favor:

- **ZK Teco Devices, Biosecurity, ZK Access 3.5, etc.**
- **HikVision Devices**
- **Suprema Biometric Devices**
- **Idemia Biometric Devices**
- **Turnstiles & Access Control**

Responsibilities:

- Oversee the installation, configuration, and maintenance of various technical systems, equipment, and software.
- Provide technical support and troubleshooting for hardware, software, and network-related issues.
- Collaborate with cross-functional teams to identify and implement solutions that optimize performance and meet organizational objectives.
- Develop and maintain documentation, including technical specifications, procedures, and user manuals.
- Lead and mentor a team of technicians, providing guidance, training, and support as needed.
- Stay updated with the latest industry trends and advancements in technology to proactively identify opportunities for innovation and process improvement.
- Collaborate with external vendors and service providers to procure necessary equipment and negotiate service agreements.



Requirements:

- Proven experience as a Senior Technician or a similar technical role.
- Strong knowledge of computer hardware, software, networking, and telecommunications systems.
- Proficiency in troubleshooting and resolving technical issues.
- Excellent leadership and communication skills, with the ability to collaborate effectively with cross-functional teams.
- Demonstrated ability to manage multiple priorities and work well under pressure.
- Strong analytical and problem-solving abilities.
- Experience in mentoring and developing junior technicians is a plus.
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 - HikVision Devices
 - Suprema Biometric Devices
 - Idemia Biometric Devices
 - Turnstiles & Access Control

Salary Range: R12 000 - R18 000

Join our team and contribute your expertise to an organization dedicated to technical excellence and customer satisfaction in time and attendance and access control. We look forward to reviewing your application!

Visit www.biosyn.online for more information about our company.